

ATM/VISA CHECK CARD DISPUTE FORM (Non-Fraud)

Date: _____ Member Name: _____

Account #: _____ Check Card Number: _____

Transaction Date: _____ Dollar Amount in Dispute: _____

Note: For Visa Check Card Disputes, at least one attempt to resolve with the merchant must be made before submitting a dispute claim.

- I attempted to make cash withdrawal but did not receive any money. *Attach brief summary of what occurred with ATM receipt if available.*
- I attempted to make cash withdrawal for _____ but only received _____. *Attach brief summary of what occurred.*
- The amount signed for on the sales receipt differs from the amount billed to my account. Attached is my copy of the receipt.
- I received a credit from the merchant and the credit has not appeared in my account. *(A copy of creditslip/voucher or any other documentation if available).*
- I have been billed multiple times (2 or more) for the same purchase. The original charge posted my account on _____ for the amount of _____.
- I cancelled this recurring charge with the merchant _____ on _____. No charges after this date are authorized from this merchant.
- I have not received the merchandise/services. *(Attach details of purchase).*
- The merchandise was different or defective and returned on _____. (tracking # from invoice and describe defects or difference of what you received from what was ordered.
- I attempted to cancel this purchase with the merchant on _____. The merchant's reply was _____
- _____
- I attempted to cancel this membership/service on _____ The merchant's reply was _____
- _____

I have marked the applicable reason for the disputed transaction and have supplied copies of all required documentation.

Member's Signature _____ Daytime Phone _____

Co-Member's Signature _____ Evening Phone _____